

HAWAII FY 2016 LIHEAP

PERFORMANCE MEASURES EXECUTIVE SUMMARY

In FY 2016, Hawaii furnished LIHEAP bill payment assistance to 8,806 households
They collected energy burden data for 7,299 households (83%)

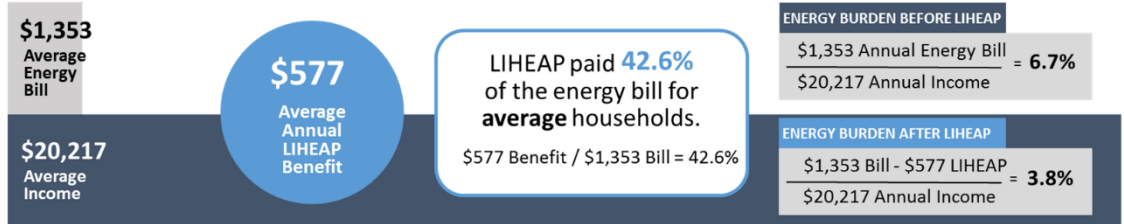
Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Hawaii, the total LIHEAP benefit received by high burden households in FY 2016 was about **\$114 (20%) more** than the total LIHEAP benefit received by the average recipient household.

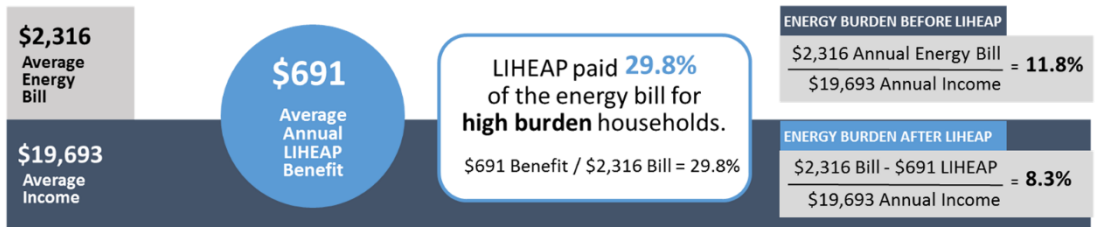
Does LIHEAP pay a larger share of the home energy bill for high burden households?

No. In FY 2016, LIHEAP paid **42.6%** of the energy bill for average households in Hawaii, while LIHEAP paid **29.8%** of the energy bill for high burden households.

All Households



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (92%)
537 Occurrences

Restoration (8%)
44 Occurrences

As a Result of Equipment Repair or Replacement

Hawaii did not report preventions or restorations as a result of equipment repair or replacement.

- In FY 2016, LIHEAP benefits in Hawaii **prevented the loss of service 537 times**, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2016, LIHEAP benefits **restored home energy service 44 times** for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood.

* High burden recipient households represent 25% of all recipient households with 12 months of bill data, based on having the highest energy burden. The attached State Snapshot provides detailed income, energy cost, and burden statistics across all fuel types.